

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.114/2024-25/Resco-Kuppam Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. V. Lakshmi Kantaiah, Bypareddypalli,
Rajupeta, Ramakuppam,
Chittoor District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Resco-Kuppam
2. Dy. Executive Engineer/O/Santhipuram
3. Executive Engineer/O/Santhipuram

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

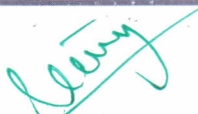
ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Kuppam on 08.08.2024 stating that previously they are having service connection SC.No.32700035 stood in the name of his late



father and the same was disconnected in the year 2007 but the respondents issued demand notice for CC charges of Rs.17,165/- in August'2024 and he requested to permanently dismantle the said service connection by withdrawing the CC charges.

- 02.** The said complaint was registered as C.G.No.114/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the ADE (C&O) inspected the premises of the complainant on 17.08.2024 and noticed that the house was completely demolished and there was no electric meter and on enquiry the neighbours told that for the last 17 years the complainant with his family has been residing in Karnataka State and not consumed any power and the complainant also got any other live service in RESCO area and accordingly an inspection report was submitted to the Managing Director recommending for withdrawal of CC charges since it is a policy matter.
- 03.** Heard respondents through video conferencing. The complainant remained absent. The respondents submit that on receiving orders from the Managing Director the CC charges are withdrawn. The respondents also submitted copy of the order of the Managing Director which shows that the service connection of the complainant was ordered to be permanently dismantled and further ordered to



withdraw the demand notice for CC charges. When we contacted the complainant through phone, he reported that the respondents have withdrawn the CC charges and the service connection was permanently dismantled and his grievance is redressed and requested to close the complaint as the purpose is served. In view of the order of the Managing Director Dt: 30.09.2024 we have no hesitation to hold that the CC charges are withdrawn as requested by the complainant. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

Veey 03/10/24

CHAIRPERSON

[Signature]
Member (Finance)
3/10/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Veey

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.